**Eden Therapies - safety measures for clinic setting, June 2021**

**Return to clinic for Osteopathy, Massage, Cranial Sacral Therapy and Homeopathy!**

**We have made several changes to the clinic setting to provide a safe space for clients. And, although we are doing the best we can by following all current available guidelines during the Covid-19 pandemic, we appreciate it is not possible to avoid every risk since some treatment modalities do not allow for social distancing eg osteopathy, massage and cranial sacral therapy. It is therefore important for patients to decide for themselves whether they feel it is appropriate for them to attend the clinic space.**

**Appointments**

If you begin to feel unwell on the day of your appointment: have a temperature, new continuous cough, flu like symptoms or sudden loss of smell and taste, please phone and cancel your appointment, ***you will not be charged***.

Our waiting room is not in use at the moment so where possible, please arrive at your appointment time. Only bring what you need into the building.

It would be helpful if patients could attend clinic on their own, where this is possible, to reduce risk. If you need someone to accompany you into the building please advise us before you come.

On arrival at the building, please come straight to the top floor and wash your hands in the bathroom or use the hand sanitisers on the landing. The upstairs bathroom will be unisex for the time being and you will be the only person using it at the time of your appointment.

When you arrive, some practitioners may request taking your temperature as an extra precaution.

There will be 15 minutes gap before the next patient so you can leave safely. Treatment rooms, entrance area and upstairs toilet will be thoroughly cleaned between patients

**PPE**

Please wear a face mask/covering when coming to and during your treatment.  This will help to reduce any risks. Face masks will not be supplied. We reserve the right not to treat clients who refuse to wear face coverings unless they have a specific condition / reason not to do so.

Body work practitioners (osteopath, massage therapist and cranial sacral) be wearing the following PPE to keep both you and them safe.

* Disposable face mask
* Wipeable apron
* Disposable gloves
* Face guard/eye protection if considered necessary

If during or after your treatment you feel there are other precautions we could be implementing to help you feel safe, please let us know. Your feedback would be most welcome.

**This has been a difficult time for many of our clients who have struggled without support during the Covid-19 pandemic. We hope these new measures are not too daunting, and over time, in line with guidance from the government and our professional bodies, we will be able to relax them further.**

**We look forward to welcoming you back to Eden Therapies**